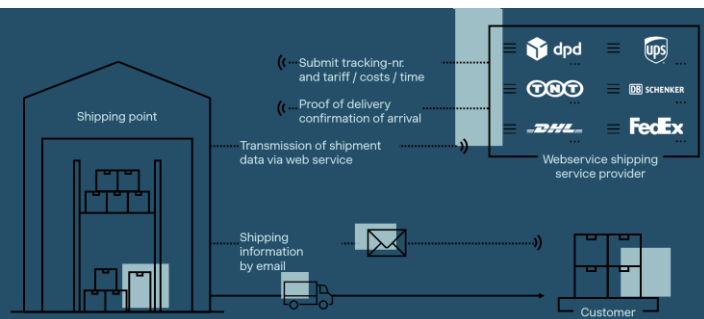


Shipping Manager

The key to successful shipping



With Shipping Manager, we provide you with a central connection to parcel service providers and freight forwarders without the need to implement provider-dependent solutions. This creates a standardized interface that ensures smooth communication and data transfer between the company and its various service providers. The user interface, which is based on SAP standard functionalities, allows users to quickly familiarize themselves with the solution. Shipping Manager not only contributes to standardization but is also flexible enough to meet your specific requirements.



At what shipping volume does Shipping Manager become economical?

The return on investment (ROI) is often used to measure the profitability of an investment. It indicates the proportion of the investment that can be generated in a given period and is calculated by dividing the surplus generated during that period by the capital employed.

Assuming a medium-sized company with approximately 250 shipments per day and three connected shipping service providers, Shipping Manager pays for itself after just 7.2 months.

If efficient processing, high process transparency, and services such as confirmation of arrival and invoice verification are also important, the product can be interesting even for small volumes starting at 120 shipments per month. There are no upper limits: many Shipping Manager customers regularly process more than 5,000 shipments per day with the product.

How Shipping Manager is revolutionizing your packaging and shipping processes

We have collected feedback from some of our long-standing Shipping Manager customers to evaluate the reasons behind their decision to implement the solution and to record the positive changes they have experienced since then.

Before Shipping Manager, many of our customers worked exclusively with individual solutions from shipping service providers. Without an SAP interface and data import, employees had to transfer shipment data manually. This meant potential sources of error and a massive time investment.



Shipping Manager delivers numerous qualitative and quantitative improvements

- ✓ **Reliable process:** Shipping Manager enables you to achieve a more reliable shipping process, as direct integration with SAP replaces manual data transfer.
- ✓ **Integrated shipment tracking:** The product enables integrated shipment tracking, allowing employees to track and access delivery receipts.
- ✓ **Reduced incorrect deliveries:** Checking master data and eliminating media breaks leads to a significant reduction in incorrect deliveries, which improves your delivery quality. The extent of this improvement depends on the quality of the master data and whether media breaks existed before Shipping Manager was introduced. Transmission and input errors are the most common cause of incorrect deliveries. The incorrect delivery rate can be improved from approximately 1% to 0.5% to 0.01%.
- ✓ **Lower error rate:** Customers reported a lower error rate, especially in relation to typos. Direct verification and transfer of master data helps to eliminate input errors.
- ✓ **Savings in development and maintenance costs:** Our cloud solution reduces project duration and maintenance costs for our customers, as existing developments can be used for service provider connections. Our customers also report further savings in this area.
- ✓ **Time savings:**
 - **Reduced waiting times:** Storage/waiting times for packages prior to dispatch were reduced by eliminating the need to wait for shipping labels and customs documents.
 - **Faster turnaround times:** The time from packing to goods issue has been made more efficient.
 - **Elimination of search times:** The search for tracking numbers and delivery receipts in the SAP system was eliminated, resulting in further time savings.
 - Our customers reported an average time saving of 2.5 minutes per package.
- ✓ **User-friendliness:** Shipping Manager was highlighted by users as being simple and straightforward to use, which led to increased employee satisfaction.



Learn more about Shipping Manager:

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